

Privacy Policy

Personal Information Protection Policy of the Company

AGC Chemicals (Thailand) Co., Ltd. (hereinafter the "AGC"), recognizes the essential importance of the proper and adequate protection of the information of individuals, such as names, addresses, telephone numbers etc., which may be available to distinguish the identities of our customers, business partners, employees and all other parties concerned with our business operations (hereinafter collectively referred to as "Personal Information").

Recognizing its responsibility to society, AGC hereby establishes the following basic policies (hereinafter "Policy") to protect privacy of individuals and comply with laws and regulations enacted to protect Personal Information while conducting its business activities:

(Handling of Personal Information)

1. AGC will collect, use, and provide Personal Information through the fair and legal means.

- **Use within the Scope of Utilization Purpose**
At the time of collecting any Personal Information, AGC will specify the purpose and scope of its use. AGC will use such collected Personal Information strictly within its originally intended scope of use and limited usage as necessary for business operations.
- **Use beyond the Scope of Utilization Purpose**
In case of necessity in which said Personal Information must be used beyond the above-mentioned scope, AGC shall obtain an authorization from the individual to whom such Personal Information relates (hereinafter "Individual") with regard to the planned use, except as allowed by relevant laws and regulations.
- **Security Measures to Protect Personal Information**
When handling such Personal Information, AGC will strive to develop an organizational structure that has policies and procedures in place to strictly manage the Personal Information to prevent its illegal access, loss, falsification or leakage. To ensure the appropriate handling of personal information, AGC will continue to strengthen and improve internal systems, implement the necessary secure management measures in accordance with technological standards, and perform appropriate internal audits, etc.
- **Third Party Provision**
Unless authorized by the Individual or allowed by relevant laws and regulations, AGC will not provide Personal Information to any third party. In addition, when providing such Personal Information to any third party as authorized or allowed

above, AGC will conclude a contract with the third party or take any other measures that obligates the third party to be responsible for the management of the Personal Information to be provided, thereby preventing its leakage to any other party or other misuse.

(Request for Disclosure etc. of Personal Information)

2. AGC will promptly respond to requests from the Individual to disclose, correct, add and/or delete his or her Personal Information, to the extent required by relevant laws and regulations.

(Compliance with Laws on the Protection of Personal Information)

3. AGC will comply with relevant laws and regulations with regard to the protection of Personal Information, and also constantly review its implementation of the Policy, and strive to make further improvements.

(Policy Awareness)

4. AGC will completely inform of this Policy to all of its directors, offices and employees (including commissioned and dispatched personnel) as well as other concerned parties, to ensure that each of them understands the importance of the Policy and conduct him or herself in an appropriate manner to follow the Policy.

Purpose of Collecting Personal Information

AGC shall use any Personal Information only for the purposes of providing or improving the products, services and relevant information of AGC and/or its affiliated companies (hereinafter "Group"), and to respond to inquiries made by the Owner of Personal Information. (If the purpose of use of Personal Information is shown by each service category, AGC uses such Personal Information in accordance with the above purpose.) If AGC wishes to use Personal Information for any other purpose than those defined above, AGC shall disclose the purpose of use when collecting such Personal Information.

Share of Personal Information

AGC may disclose Personal Information to the following categories of recipients:

1. to our group companies;
2. to our third party vendors, services providers and partners who provide data processing services to us, or who otherwise process Personal Data;
3. to any competent law enforcement body, regulatory, government agency, court or other third party where we believe disclosure is necessary;
4. to our auditors, advisors, legal representatives and similar agents in connection with the advisory services they provide to us for legitimate business purposes;
5. to a potential buyer (and its agents and advisers) in connection with any proposed purchase, merger or acquisition of any part of our business;
6. to any other person with your prior consent to the disclosure.

Data Protection Rights

You have data protection rights in accordance with the laws and regulations related to personal information of each country.

Procedures for Requesting Disclosure, Correction, and/or Deletion of Personal Information

Following is the outline of request procedures on Personal Information that AGC has collected. With regard to the specific procedures, please contact the service division to which you have provided your Personal Information.

- Please contact us **from this page** if you have not been informed which division should be approached for your inquiry.
1. Submitting requests
If you wish to request the disclosure, correction and/or deletion of your Personal Information, please contact the service division to which you have provided the Personal Information. AGC will send you the request form. Please fill in the form and return it to us by postal mail. In order to prevent potential leakage of the Personal Information, only requests made by the Owner of Personal Information will be accepted, except in case of the request being made by his or her legal representative.
 2. Documents to be included when submitting a request
In order to confirm that the individual submitting the request is in fact the Owner of Personal Information, please submit to us a copy of your driver's license or official residence certificate, along with the request form.
 3. AGC procedure for answering your request
After receiving your request, AGC will confirm the content of the request, and

thereafter will send a response to it directly to you, the Owner, by postal mail. Please understand that in case AGC is unable to confirm the identity of the individual submitting the request, we may decline to answer the request. In addition, we ask for your understanding that while AGC will make efforts to respond to requests promptly, it is however possible that such response may take some time to ensure its accuracy.

To Make Inquiries about Your Personal Information

For other inquiries regarding your Personal Information, please contact the service division to which you have provided your Personal Information.

- Please contact us **from this page** if you have not been informed which division should be approached for your inquiry.

Use of Cookies

In some services, the Company uses "cookies" on its website. The purpose for their use is to be able to statistically analyze access to the website and otherwise work to provide improved services to you. The use of cookies is not something that intrudes into your privacy, nor invades your computing environment. In addition, the Company will never publicly disclose information about individuals accessing the website in such a way that could be used to distinguish the personal identity of an individual.

- Cookie: technology that allows a website to track subsequent requests from a given computer to it.

Access Logs

On the website, the Company records, in the form of an Access Log, basic information on computers that access the website. The information recorded in the Access Log contains the IP address, web browser, type of operating system, date and time of access, etc. However, this is not used in connection with Personal Information in any way. You can rest assured that there is no way for the Access Log to be linked to any of your Personal Information.

Protection of Personal Information on Websites Linked to the AGC' s Website

In some cases, the website may include links to websites other than that of the Company or the Group. The Company takes no responsibility with regard to the protection of Personal Information or the contents on any website linked to the Company's website other than its own website or those of Group.